

RIVERSIDE PUBLIC UTILITIES WATER CUSTOMERS MANDATORY WATER CONSERVATION MEASURES INFORMATION

- Recently, the California State Water Resources Control Board (State Board) set new regulations requiring water suppliers throughout the state to implement mandatory emergency water conservation measures to reduce water use as statewide drought conditions continue to worsen.
- Effective July 22, 2014 – Riverside's City Council, on recommendations from its Board of Public Utilities, adopted a resolution modifying its Water Conservation Program / Water Supply Contingency Planning to enact mandatory water conservation steps each Riverside Public Utilities water customer must follow.

Per State Board Regulations, the following actions are now prohibited:

- The direct application of water to any hard surface, including streets or sidewalks for washing.
- Any outdoor landscape watering that causes runoff.
- Using a hose to wash an automobile, unless the hose is fitted with an automatic shutoff nozzle.
- Using potable water in a fountain or decorative water feature, unless the water is recirculated.

The state has given water suppliers the ability to charge water waste offenders with fines of \$500 per day if water conservation issues are not addressed.

Riverside Public Utilities Water Customers must also comply with the following water conservation measures effective immediately:

- No non-agricultural outdoor watering is allowed between 10 a.m. to 6 p.m. daily
- Customers must reduce outdoor watering to only 4 days per week
- Non-agricultural watering is only allowed between 6 p.m. to 10 a.m.
- Customers must reduce their overall water use by 15%
- Irrigation and plumbing leaks must be fixed within 72 hours (or face fines)
- Restaurants should provide water only on request
- Hotels/motels shall provide customers with options of not having towels/linen laundered daily
- Construction operations receiving water shall not use water unnecessarily

Riverside Public Utilities will continue to fund residential and commercial Water Conservation Rebate Programs and have increased incentives on its turf replacement programs.

- **Waterwise Landscaping** turf removal program: Residential incentives have been increased to \$2.00 per square foot of turf removed or up to 100% of the projects cost, whichever is lower. There is no minimum project size restriction. The Commercial program incentives have been increased to \$3.00 per sq. ft. of turf removed or 100% of project cost, whichever is lower. All program changes are contingent upon continued funding by the Metropolitan Water District and may revert back to previous levels.
- **Artificial Turf** installation program: Residential incentives increased to \$2.00 per square foot, up to 2,000 sq. ft. for a maximum rebate of \$4,000 to replace lawn areas with artificial turf.
- **Additional Water Conservation Rebate Programs:** Continued support for **Sprinkler Nozzles** rebate, that provides incentives to install new, high efficiency water saving sprinkler nozzles; **FreeSprinklerNozzles.com** site offers free voucher for a set of high-efficiency water saving nozzles; **Weather Based Irrigation Controller** rebates for installations; **High Efficiency Toilets**, rebates for installing; **High Efficiency Clothes Washer**, rebates for installing.

Conservation program information and applications are available at www.BlueRiverside.com